



Business Process Change, Third Edition (The MK/OMG Press)

By Paul Harmon

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Business Process Change, 3rd Edition provides a balanced view of the field of business process change. Bestselling author Paul Harmon offers concepts, methods, cases for all aspects and phases of successful business process improvement. Updated and added for this edition is new material on the development of business models and business process architecture development, on integrating decision management models and business rules, on service processes and on dynamic case management, and on integrating various approaches in a broad business process management approach.

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Editorial Review

"The book covers a large number of embedded computing topics and therefore can be recommended to any reader interested in getting initial information about this area." -- *Computing Reviews* "...a practical reference for managers and practitioners interested in BPM or already involved in business process initiatives in large to medium organizations...Readers will profit extensively from the best practices and examples presented." - *Computing Reviews* "... this was a good read and should be something that anyone practicing BPM puts into their library and consults often. There is good balance throughout the book. This balance includes a lot of BPM and an appropriate dose of BPMS." -- *Smarter Process: Thoughts from the CTO, January 5, 2015*

About the Author

Paul Harmon is a co-founder and executive editor at Business Process Trends - www.bptrends.com - an internationally popular website that provides a variety of free articles, columns, surveys, and book reviews each month on trends, directions and best practices in business process management. Paul is also a co-founder, chief methodologist, and a principal consultant of BPTrends Associates (BPTA) - www.bptrendsassociates.com -- a professional services company providing executive education, training, and consulting services for organizations that are interested in understanding and implementing business process management.

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