



## Bureaucracy and Democracy: Accountability and Performance, 3rd Edition

By William T Gormley, Steven J Balla



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Given the influence and impact of public bureaucracies in policy implementation, and the accountability they owe to the American public, their performance must be assessed in a systematic manner. With this new edition, Gormley and Balla revisit their four key perspectives bounded rationality, principal-agent theory, interest group mobilization, and network theory to help students develop an analytic framework for comprehensively evaluating bureaucratic performance.

Thoroughly updated, the third edition includes: new sections on education reform, the response to the financial crisis, and Obama's support for "evidence-based" decision making; new cases of government intervention in crisis with the H1N1 pandemic and the recent tornadoes in the Midwest; new material on public opinion and perceptions of government employees; expanded discussion of networks and their increasingly important role in exchanging information and delivering public services; and a new case study on the BP oil spill that systematically applies the book's four perspectives.



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#### **About the Author**

William T. Gormley Jr. is University Professor and professor of government and public policy at Georgetown University. He is the author of several books, including Organizational Report Cards, with David Weimer and Everybody's Children: Child Care as a Public Problem.

Steven J. Balla is associate professor of political science, public policy and public administration, and international affairs at George Washington University. He is also a research associate at the George Washington Institute of Public Policy, and a member of the International Working Group on Online Consultation and Public Policy Making.

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